



Alexis Jeuffrain

Product Designer

Paris · Available now · French citizen, eligible for security clearance

Email
alexisjeuffrain@lonelynerdstudio.com
Portfolio
alexisjeuffrain.com

Phone
+33 6 17 34 66 55
LinkedIn
linkedin.com/in/ajeuffrain

01 Profile

I am passionate about designing tools where information is dense and errors are costly: **operator consoles, CRMs, back-office software**. Seven years of practice, from the field to production. I want to bring that passion to **defence and critical systems**, in a permanent Product Designer role in Paris.

7 years	~150	6	12
on dense business software	screens for one operator console	industries interviewed before the first screen	clients in one year, with a team of five

02 Experience

- Event+ · Product Designer2026
 - Six surfaces on one design system (iOS app, promoter portal, administration). Front end built myself with AI.
 - Critical rules set at design stage: a single source of truth for access control, a signed log of every administrative action.
- Burst IT · CPO and co-founder2025 to 2026
 - Team of five, 12 clients in one year: vision, roadmap, design and QA.
 - OPTIMA, a modular CRM: six industries interviewed before the first screen, including hospital maintenance.
 - AI quote during the call: the model draws only from the catalogue, a person approves before sending.
 - Legal tech: a document read by text recognition and coded rules, with no AI, to stay predictable.
- 1 Ocean · UX/UI Designer and webmaster, non-profit2024 to 2025
 - Rebuilt donation flow: tax relief calculated live, donor record created in the CRM automatically.
- Remmedia · UX Product Designer, ContactMe2019 to 2024
 - Omnichannel contact-centre console: calls, email, chat, SMS and messaging apps on one stable screen, where each channel used to need its own workstation.
 - Field observation on a live floor at a large retail client, interviews with agents and supervisors. About 150 screens, five iterations, one design system.
 - In production and still sold today, built for tens of thousands of simultaneous connections.

03 What transfers to critical systems

Field first	A screen that holds under load
I observe operators at work before I draw the first screen.	Fixed zones, a stable layout: the interface absorbs the load, not the operator.
A human on the output	Trade-offs written down, then shipped
A closed source, and a person approves before anything leaves.	Every decision is documented with the option not taken. QA with engineering on every release.

04 Skills

Research	Design	AI	Build
Field observation, interviews, user testing, A/B testing	Figma, design systems, prototyping, information architecture	Claude, Claude Code, Google Stitch, AI Studio, n8n, Zapier	Front-end development, WordPress, Salesforce, analytics

05 Education and languages

ECV Creative Schools2014 to 2019	George Brown College, Toronto2019
Art direction, then Master in Design Strategy	Final year of the Master
ESSCA Shanghai2018	Publicis Luxe2018
Design strategy semester	Internship on Adidas, Cartier, Lancôme, Biotherm

Languages · French, native. English, fluent: schooled in Ireland, studied in Toronto and Shanghai.